

Problem Solving and Decision Making

Introduction

Problem Solving and Decision Making Skills for Quarry Managers and Supervisors.

Solving problems and making decisions is a large part the role of Quarry Managers and Supervisors, often in complex and time sensitive situations.

- This wPDP provides participants with an organised, pragmatic and structured approach to:
- Identify causes of problems,
- Identify solutions to problems,
- Establish decision-making criteria,
- Use those criteria to decide upon the best possible solution to problems, and
- Review the efficacy of decisions to assist in future problem solving and decision making.

This wPDP serves as a companion to the People Development and Leadership and Management Skills wPDPs

Duration

1 hour

Potential Participants

Suitable for Quarry Managers, Quarry Supervisors, quarry employees.

Course Objectives

1. Understand key problem solving skills and processes.
2. Understand key problem decision making skills and processes.

Facilitator

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