

Social Licence to Operate

Introduction Not only do quarries require formal Development Approval to operate, they also require a “Social Licence to Operate” granted by the community in which they operate. Industries are increasingly under pressure to maintain this “approval” from the community and those that ignore this do so at their peril. You don’t need to look far (greyhound racing, coal seam gas) to find industries severely impacted through their inability to maintain their social licence.

Duration 1 hour

Potential Participants Managers, supervisors and key support personnel are the primary target group for these webinars. There is a good opportunity to ask questions in an informal environment. Numbers are kept small to provide an opportunity for everyone.

Course Objectives This wPDP discusses the principles of social licence and the consequences when things go wrong in community engagement. Topics covered include:

- Principles of Social licence
- Examples of how it can go wrong and what happens when it does
- Effective community engagement
- How to ensure you don’t lose your social licence to operate

Participants will also be given practical examples of how quarries have secured and maintained their social licence to operate.

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